



Your Extended Family.



August 31, 2019

There is a new federal rule that requires electronic verification of home health services and personal care services. **Starting October 1, 2019**, you must enter the start and stop time of every shift electronically.

### **What This Means for You**

There will be no change in your pay, the payroll schedule or the services you are approved to provide. The participant or their representative will still approve your time. However, after October 1, 2019, time not submitted through CellTrak may delay payment.

### **Next Steps**

Sign up for the mobile app.

- On your mobile device, tap the App Store or Google Playstore icon
- Search for “CellTrak”
- Download or Install CellTrak (if you see both CellTrak and CellTrak 1.7, do NOT download CellTrak 1.7)
- Attend one of the Consumer Direct Training Webinars. Visit [www.consumerdirectfl.com](http://www.consumerdirectfl.com) to see the schedule
- If you need individual telephonic training, contact Consumer Direct at 877-270-9580.

### **Questions?**

If you have additional questions or need assistance, you can call Consumer Direct at 877-270-9580, Monday – Friday, 8 a.m. – 5 p.m.

Sincerely,

Molina Healthcare of Florida